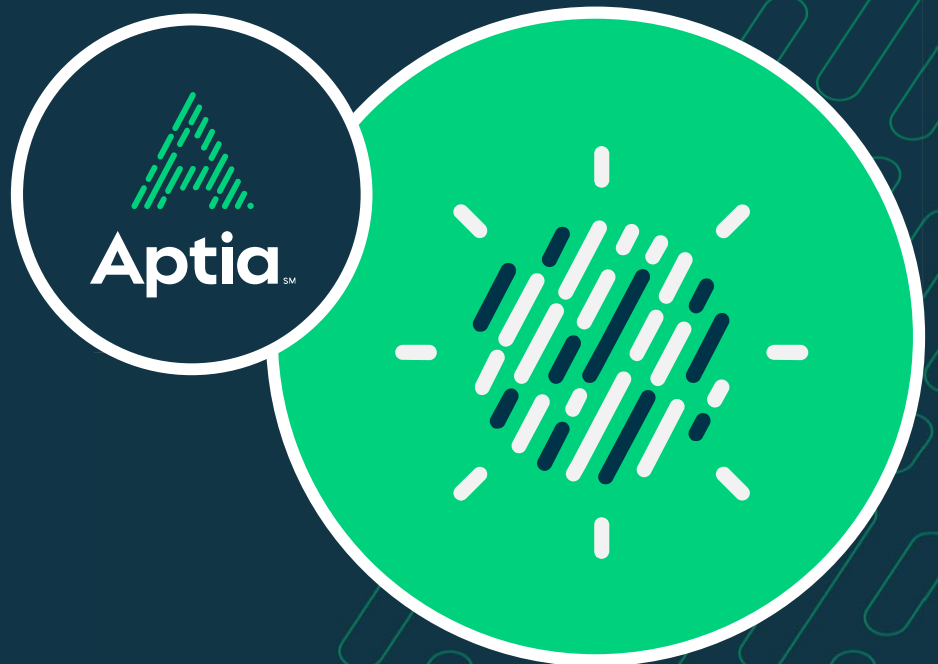




Aptia365 HUB

**Dedicated to improving the
quality and cost of care**

2024 – 2025



www.aptia-group.com

Imagine you've been told you need a complex medical procedure to treat a recently diagnosed condition. It's hard to know where to start. Are you fully confident in the medical recommendation you've been given? How will you find the best doctor? How much will it cost? Where can you get a second opinion?

Health issues can pose big challenges — physically, emotionally, professionally, and financially. That's why we created the Aptia365 HUB.

Quality care. Lower costs. Personalized service.

Only available through Aptia, the Aptia365 HUB is a voluntary benefit that offers you access to personal health advocacy services, price comparison tools, physician performance ratings, expert medical opinions and much more.

Aptia365 HUB



The Aptia365 HUB advantage



Award-winning health advocacy services dedicated to improving the quality and cost of your care.

Our leading healthcare advocacy and assistance services offer you access to a team of registered nurses, medical directors, and benefits and claims specialists who work right alongside each other to help you. A personal health advocate with expert knowledge about your benefits will help you:

- Find the right doctor
- Schedule appointments quickly
- Resolved benefits issues efficiently
- Secure elder care with confidence
- Work seamlessly with insurance providers
- Transfer medical records promptly and securely



Compare prices

The cost of healthcare services can vary significantly, even within the same geographic area and health plan. Here are just a few examples:

- **MRI:** \$450–\$2,450.
- **Tonsillectomy:** \$2,100–\$4,900.
- **Colonoscopy with biopsy, tumor, polyp, or lesion removal:** \$1,300–\$3,000.

Our Health Cost Estimator+ lets you compare prices so you can make smarter decisions about your care.



Compare quality

Our user-friendly physician search and scheduling solution ensures better outcomes by matching you to the right doctor.

Scorecards include:

- Physician performance scores.
- Quality analysis.
- Experience and outcomes ranking. Eight in 10 patients say that a doctor's experience with a specific medical procedure, treatment, or surgery is an extremely or very important factor in their choice. And 77% of patients say that board certification — that is, a doctor with additional training and testing in his or her area of specialty — is important.
- Evaluations based on billions of doctor-patient interactions.



Get medical opinions

Make truly informed health decisions by connecting to world-class global specialists. The Mercer Marketplace 365+ HUB makes it easy to get the clarity, assurance, and direction you need to address your unique health situation.

Expert opinions can have a big impact on both the quality and cost of care. They help ensure you're getting the right care and can help you avoid unnecessary procedures:

- 39% of patients receive an improved diagnosis.
- 60% of patients have a change in treatment.
- 99% of patients would recommend this service.



It's like having your own personalized physician. I needed to know all the options were explored before going forward with my surgery, and getting an expert medical opinion gave me that peace of mind.

- Participating patient