



How to Register for the Aetna Health Member Website

1. Go to: MyAetnaWebsite.com;
2. Click **REGISTER FOR MY ACCOUNT**.
3. If you haven't received your ID card, choose ID option **Last 4 digits of Social Security number**.
4. If you have received your ID card, Choose ID option **Aetna Member ID** and enter your Member ID Number, found on your Member ID card (Example: W123456789).
5. Enter your Full First Name as it appears on your Member ID card.
6. Enter your Last Name as it appears on your Member ID card, including Jr., III, etc.
7. Enter your date of birth.
8. Enter your home zip code. Complete the verification steps to secure your account.
9. Click **CONTINUE**.
10. Create a User Name, Password and Security Question.
11. Click **CONTINUE**.

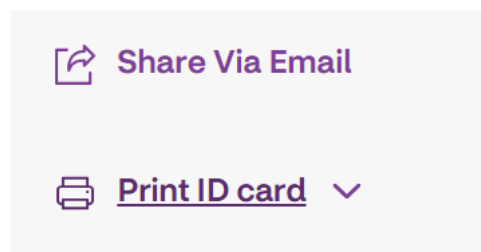
You have now registered for the Aetna Health Member Website. Log in using your new User Name and Password.

Access a temporary ID card

1. Once you log into the Member Website, click on ID cards in the top right corner.



2. Under the image of your ID card, you can choose to share via email or print the ID card.



How to Register for or access the Aetna Health app

1. Get the Aetna Health app by texting “AETNA” to 90156 to receive a download link OR scan the QR code to download the Aetna Health app



2. If you’ve already registered for the Aetna Health Member Website, log in using your new User Name and Password, or
3. If you are not already registered for the Aetna Health Member Website and are new to the Aetna Health app, click **Create an online account** and follow step 3-10 above.

Access a temporary ID card

1. Once you are logged into the app, choose ID Cards under “What can we help you with today”?
2. An image of your ID card will be shown.
3. If you are using an Apple device, you can add the ID card to your Apple Wallet.
4. If you are using an android device, you will see 3 dots in the upper right corner that allow you to Print or Share
5. You can show the image to your health care provider as proof of coverage.